



How do I connect with?



Case Management

Case Management & Victim Support Services (CMVSS) continues to be available to support you. Appointments can be via phone or Zoom. To connect with a Case Manager, you can email srss@tulane.edu or submit a request [online](#). Students with quick questions that do not require an appointment are welcome to use the Live Chat feature available at the [CMVSS website](#). Students can also use the website to review virtual drop-in hours.



Success Coaching

Success coaches will be available to help you navigate academic and personal challenges related to this major change and keep you on track for success this semester. All appointments will be virtual, via Zoom. Your coach will provide the information you need to sign in to the meeting. [Make an appointment](#).



Advising

Academic, Career, Pre-Health and Pre-Law Advising are available to all students and you will be able to register for Fall and Summer 2020 Classes during priority registration in April. [Make an appointment with your advisor](#). Your advisor will send you a Zoom meeting invite or you will call the number provided. Students with quick questions that don't require an appointment are welcome to use the Live Chat and Virtual Advisor of the Day features available at the [Advising Website](#).

**Graduating seniors: Newcomb-Tulane College Advisors will work with academic program and departmental advisors to certify students during the month of May in their majors, minors, certificates, and degrees. The Spring 2020 Degree Conferral date remains May 16, 2020.*



Tutoring Center

The Academic Learning and Tutoring Center will be closed to students. However, all Tutoring, Writing and SI programs will be available as virtual appointments. Appointments can be made in [TimeTap](#) and will be held in [GoBoard](#). Check TimeTap for available tutoring appointments and check for emails from your SI about when they will be scheduling sessions. We encourage all students to create a TimeTap account and take advantage of these resources as distance learning has unique challenges.



Goldman Center for Student Accessibility

Students registered with the [Goldman Center](#) should continue to have access to previously approved academic accommodations even in online courses. Please contact the Goldman Center right away (goldman@tulane.edu or 504-862-8433) if you receive accommodations and think you may need help accessing your courses remotely. Goldman Center staff will work with your professors and Technology Services to help you access your online class materials and assessments.



CAPS for Counseling Services

CAPS emergency walk-in services are available on the Uptown Campus, weekdays from 12 to 4 pm. The CAPS Care Coordinator can assist any student with mental health care providers in the community. Students currently in treatment at CAPS prior to this COVID-19 period are being advised about their options for continuing by phone; new ongoing treatments cannot be initiated at this time. If you have any questions or wish to speak to someone at CAPS, call (504) 314-2277. Up to date information about CAPS resources can be found on the [website](#).

All students may use The Line for support. It is open 24/7 and you can call or text (504) 264-6074. Additional Coping Tools are posted for Tulane [here](#). CAPS is now offering telehealth appointments for any student located in Louisiana.